

Welcome to the Infusion Center

Our staff promise to

- Treat you with kindness and care about you as a person
- Identify themselves and wear ID badges
- Keep you informed
- See you in a timely manner
- Ask for your ID each visit and ask you to verify medical information to assure accuracy and safety
- Educate you and answer your questions before you go home
- Provide exceptional care and act only in your best interest

We ask you to

- Have no more than **one visitor**
- Not bring children under 16. No children under 16 are allowed in the infusion center or waiting area
- Keep pets and therapy animals out of the infusion center
- Take care of your personal items
- Be as quiet as possible when speaking to others in person or over the phone. Keep volume low on televisions and other devices. Your nurse can provide you with headphones.
- Understand there are factors that may cause a delay to your visit such as lab results, calls to your doctor, or emergencies

Your safety is our top priority.

If you have any questions or concerns about your visit, please tell your nurse or call

Ryan Doering, Infusion Center manager, at 801-213-5708.