

Pharmacy Services for BMT Patients Utah Blood and Marrow Transplant Program

BMT Clinic Pharmacist: 801-587-4475, 801-213-5635

Myeloma Clinic Pharmacist: 801-213-6138

Monday–Friday, 8 a.m.–5:00 p.m.

Please leave a message. The pharmacist will reply within 24 hours.

BMT Unit Pharmacist: 801-585-2089

Every day, 7 a.m.–5:00 p.m.

The Role of Pharmacists

Huntsman Cancer Institute (HCI) pharmacists can answer questions about your medicines. There are three designated pharmacists who work specifically with myeloma and BMT patients. They are available in and out of the hospital. Here are some ways the pharmacists can help you:

- Work with your clinic and hospital transplant teams to make sure your drug therapy is safe and effective
- Review your drug allergies and drug interactions
- Give you information about all your medicines, especially when you start a new treatment
- Help you obtain and learn about medicines needed when you leave the hospital
- Work with your doctors to make sure insurance will cover expensive medications

While You Are in the Hospital

While you are a patient in the BMT unit, the cancer hospital will provide nearly all your medicines. You may be taking some medicines the hospital cannot provide. You may bring them with you or have a family member bring them. Your transplant team will tell you before you are admitted to the hospital if you need to bring your medicine.

After You Are Released from the Hospital

After you leave the hospital, you can go to any pharmacy for your medicines. Your insurance may require you to use certain pharmacies.

- Your transplant team will set up refills for the medicines you need. The label on the container will show how many refills remain. You can call the pharmacy directly as long as the label shows that refills remain.
- The University of Utah Midvalley Pharmacy can mail refills to you. If you want medicines mailed, be sure to order your refills before you run out of medicine. Allow enough time for processing and mailing.
- You cannot call to get refills for some medicines such as narcotic pain medicines. Your doctor must renew the prescription. You must pick up these medicines in person.
- You may need to use specialty pharmacies for certain medicines. Your pharmacist will let you know if this is the case.
- HCH Outpatient Pharmacy: 801-585-0172

Mail Order Pharmacies

Your insurance may require you to use a mail order pharmacy to buy your medicines. This can cost you less. You may want to use mail order even if it is not required.

- With mail ordering, you may be able to get three-month supplies of your medicine. This can lower the costs.
- Mail order pharmacies usually don't give personal customer service. They can't answer questions about all the medicines you take. BMT pharmacists will answer your questions about side effects and interactions even for mail order medicines.
- Mail order pharmacies take about two weeks to deliver your medicines. You need to pay attention when your supply is getting low so you don't run out.

Managing Costs

- Always let your transplant team know if you cannot afford your medicines! They can find resources to help lower the costs.
 - Patient Assistance Program Pharmacy Technician: 801-587-5560 (myeloma) 801-213-6123 (all other cancers)
- Make sure the cost of your medicine is what you expected before you pay for it. Once a medicine leaves the pharmacy, it cannot be returned.